

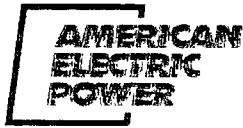


Control Number: 50664



Item Number: 202

Addendum StartPage: 0



AEP Texas
400 West 15th Street, Suite 1520
Austin TX 78701
aep texas.com

July 14, 2020

Chairman DeAnn T. Walker
Commission Arthur C. D'Andrea
Commissioner Shelly Botkin
Public Utility Commission of Texas
1701 N. Congress Avenue
Austin, Texas 78701

RE: Project No. 50664 – Issues Related to the State of Disaster for Coronavirus Disease 2019

Dear Chairman and Commissioners:

AEP Texas, Southwestern Electric Power Company (SWEPCO) and Electric Transmission Texas (ETT), (collectively, the AEP Companies) understand the critical need for reliable electric service and are committed to the health and safety of our employees, customers and the communities in which we serve. During the coronavirus disease 2019 (COVID-19) pandemic, the AEP Companies are providing their workforce safety and health guidance; procuring supplies including hand sanitizer and facial coverings; and working on a strategy for a safe return to the workplace. Our work focuses on removing barriers and taking actions to ensure our employees are protected and we can continue delivering safe and reliable service no matter what challenges come our way. In addition, the AEP Companies have proactively taken these specific actions to mitigate the impact of COVID-19:

Employees

- While some Transmission and Distribution Dispatch team members are working from home to help mitigate potential cross exposure, many essential employees continue to perform their critical job duties at AEP secured sites. These actions promote an environment of reliable and safe operations as recommended throughout the industry and by federal/state government agencies.
- Action plans are in place to reduce the physical interaction of our service personnel, line crews and other critical employees. These employees are monitoring themselves for symptoms, working in smaller teams, practicing physical distancing, wearing facial coverings when appropriate, disinfecting the workplace, and taking other precautionary measures to protect the health and safety of our employees and customers.
- Many of our employees were able to work remotely from home at the onset of the coronavirus pandemic and will continue to do so until conditions are right to return to the workplace.

202
1

Community

- The AEP Foundation awarded more than \$3 million in grants for COVID-19 emergency funds to support basic human needs (food, shelter and housing assistance) and other COVID-19 related emergencies across the 11-state AEP system.
- Together, AEP Texas and the AEP Foundation awarded over \$279,000 to various non-profit agencies across its service territory to provide COVID-19 support.
- SWEPCO and the AEP Foundation awarded \$350,000 to various non-profit agencies across its entire service territory, which includes Texas, Arkansas and Louisiana, for COVID-19 support.
- ETT contributed \$8,500 for the COVID-19 efforts that included the purchase of personal protective equipment for front-line responders and populations deemed at high risk for the virus. ETT also provided assistance to local food banks including those that supported college students who were unable to access normal food services.
- In addition to the financial contributions, Charge, AEP's digital hub located in Columbus, Ohio, found a unique opportunity to help medical professionals on the frontlines by using its 3D printer to create transparent, protective face shields that were provided to healthcare workers within the AEP Companies' territories.

As the coronavirus pandemic continues, the AEP Companies created a Return to the Workplace Playbook and are regularly evaluating when we will return employees working from home to the workplace. At this time, we will not begin a structured return to the workplace for those employees still working from home until after Labor Day at the earliest. When employees do start returning to the workplace, not everyone will return at once and it will not be a large number of employees. The AEP Companies will continue to monitor the situation and adjust the Playbook as necessary.

During times like these when our communities are in need of additional help, the AEP Companies are especially proud to be able to help others as we all address the challenges presented by the COVID-19 pandemic.

Sincerely,

/s/Leigh Anne Strahler

Leigh Anne Strahler, VP Regulatory & Finance
AEP Texas

/s/Thomas P. Brice

Thomas P. Brice, VP Regulatory & Finance
SWEPCO

/s/Peter K. Kimani

Peter K. Kimani, Director ETT Regulatory & Finance
ETT